

FORM NL-37-CLAIMS DATA

Upto the quarter ending 31st March 2025

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Credit **	No. of claims only	
																			Miscellaneous	Total
1	Claims O/S at the beginning of the period	2,033	2,816	9	2,825	19,376	41,357	60,733	16,787	1,501	1,130	19,418	687	1,356	301	177	297	155	34,036	122,018
2	Claims reported during the period	17,400	60,718	18	60,736	1,512,776	24,265	1,537,041	414,386	15,942	42,971	473,299	4,560	3,094	1,267	168	9,370	497	205,714	2,313,146
	(a) Booked During the period	15,505	59,856	18	59,874	1,490,974	23,130	1,514,104	397,833	14,255	41,227	453,315	4,411	3,084	1,226	168	9,348	489	204,350	2,265,874
	(b) Reopened during the Period	1,895	862	0	862	21,802	1,135	22,937	16,553	1,687	1,744	19,984	149	10	41	0	22	8	1,364	47,272
	(c) Other Adjustment (to be specified)																			
	(i) _____	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
3	Claims Settled during the period	17,779	60,545	14	60,559	1,509,478	23,151	1,532,629	416,787	16,063	42,733	475,583	4,689	2,136	1,161	147	7,973	307	220,642	2,323,605
	(a) paid during the period																			
	(b) Other Adjustment (to be specified)																			
	(i) _____	11,133	45,018	1	45,019	1,327,330	15,862	1,343,192	351,058	8,554	25,391	385,003	3,264	485	590	28	7,914	89	156,695	1,953,412
4	Claims Repudiated during the period	1,300	2,873	0	2,873	4,077	0	4,077	46,267	3,570	9,574	59,411	197	87	68	4	0	101	79	68,197
	Other Adjustment (to be specified)																			
	(i) Claim Closed without payment	5,346	12,654	13	12,667	178,071	7,289	185,360	19,462	3,939	7,768	31,169	1,228	1,564	503	115	59	117	63,868	301,996
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	213	252	0	252	2,598	4	2,602	846	188	0	1,034	5	1	9	0	76	2	84	4,278
6	Claims O/S at end of the period	1,654	2,989	13	3,002	22,674	42,471	65,145	14,386	1,380	1,368	17,134	558	2,314	407	198	1,694	345	19,108	111,559
	Less than 3months	573	1,246	0	1,246	18,876	5,715	24,591	11,793	931	1,035	13,759	262	655	159	23	1,395	199	16,210	59,072
	3 months to 6 months	172	307	2	309	1,097	3,527	4,624	726	54	99	879	69	371	56	33	0	63	1,753	8,329
	6months to 1 year	278	380	8	388	442	6,688	7,130	475	68	108	651	64	506	95	46	1	36	676	9,871
	1year and above	631	1,056	3	1,059	2,259	26,541	28,800	1,392	327	126	1,845	163	782	97	96	298	47	469	34,287

Notes:-
(a) The Claims O/S figures are consistent with all relevant NL forms
(b) Repudiated means rejected, partial rejection on account of policy terms and conditions
(c) Claim o/s should be exclusive of IBNR AND IBNER reserves

FORM NL-37-CLAIMS DATA

Upto the quarter ending 31st March 2025

(Amount in Rs. Lakhs)																				
Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's Liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Credit **	Miscellaneous	Total
1	Claims O/S at the beginning of the period	124,208	37,214	198	37,411	19,485	333,407	352,891	13,257	9,274	2,775	25,306	2,750	28,157	8,147	2,564	1,457	2,561	1,789	587,241
2	Claims reported during the period	186,025	61,274	440	61,714	284,700	228,231	512,931	233,515	23,450	21,584	278,550	6,734	70,776	24,492	5,651	38,609	12,064	19,896	1,217,441
	(a) Booked During the period	183,969	59,398	440	59,838	276,923	222,870	499,792	218,508	20,530	18,945	257,983	6,461	70,744	24,403	5,651	38,603	11,897	19,788	1,179,128
	(b) Reopened during the Period	2,056	1,876	-	1,876	7,778	5,361	13,139	15,007	2,921	2,639	20,567	273	32	89	-	6	167	108	38,313
	(c) Other Adjustment (to be specified)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) _____	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(ii) _____	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	112,514	60,417	191	60,609	285,257	184,087	469,344	230,476	26,597	18,346	275,419	6,634	33,797	11,838	1,991	37,911	8,648	20,545	1,039,248
	(a) paid during the period	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(b) Other Adjustment (to be specified)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) _____	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(ii) _____	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	100,216	48,622	118	48,740	251,494	151,685	403,179	194,317	17,183	15,182	226,682	4,484	24,752	9,391	1,555	37,826	5,626	17,754	880,205
	Other Adjustment (to be specified)	3,164	4,147	-	4,147	2,320	-	2,320	27,783	4,750	1,592	34,124	592	100	370	0	-	938	31	45,787
	(i) _____	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(ii) _____	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	17	90	-	90	222	8	229	144	102	-	246	1	1	5	-	18	1	44	653
6	Claims O/S at End of the period	197,719	38,071	446	38,517	18,928	377,550	396,478	16,296	6,127	6,013	28,436	2,849	65,136	20,801	6,224	2,156	5,977	1,141	765,434
	Less than 3months	16,969	6,307	1	6,308	7,877	43,600	51,477	10,060	2,679	1,842	14,581	633	1,817	1,404	1,183	742	773	703	96,589
	3 months to 6 months	10,562	4,381	32	4,413	1,961	29,436	31,397	797	579	1,659	3,035	387	424	2,501	1,224	-	639	306	54,889
	6months to 1 year	103,466	8,519	346	8,865	670	60,965	61,635	811	468	1,650	2,929	452	1,048	10,277	1,920	1	3,103	51	193,746
	1year and above	66,722	18,864	67	18,932	8,420	243,549	251,969	4,627	2,401	863	7,892	1,376	61,847	6,618	1,897	1,413	1,463	81	420,210
		-	-	-	-	-	-	-	0	0	0	0	(0)	(0)	(0)	(0)	(0)	(0)	0	(0)

Notes:-
 (a) The Claims O/S figures are consistent with all relevant NL forms
 (b) Repudiated means rejected, partial rejection on account of policy terms and conditions
 (c) Claim o/s should be exclusive of IBNR AND IBNER reserves