

a. Specify in-house claim settlement (if data is in respect of in-house claim settlement) / Specify name of the TPA with whom insurer entered into service level agreement (if data relates to the health services rendered by TPA) as may be the case.

 1018 | Number of entries and has received is report of which subdivisions is made in the report |

Description	Individual	Group	Government
No. of policies	NA	3	1

(c) Number of claims outstanding at end of the year	10,007	1,628	10,635
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(d) [View claims details](#)

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	TPA name	Ericson Insurance TPA Private Limited	Family Health Plan Insurance TPA Limited	Genins India Insurance TPA Limited	Good Health Insurance TPA Limited
Sr. no.	Description	No. of grievances	No. of grievances	No. of grievances	No. of Grievances
1	Grievances Outstanding at the beginning of the year	0	0	0	0
2	Grievances received during the year	0	9	0	0
3	Grievances resolved during the year	0	9	0	0
4	Grievances Outstanding at the end of the year	0	0	0	0

	TPA name	Health India Insurance TPA Services Private Limited	MDIndia Health Insurance TPA Private Limited	Medi Assist Insurance TPA Private Limited	Medsave Health Insurance TPA Limited
Sr. no.	Description	No. of grievances	No. of Grievances	No. of Grievances	No. of grievances
1	Grievances Outstanding at the beginning of the year	0	0	0	0
2	Grievances received during the year	0	1	7	0
3	Grievances resolved during the year	0	1	7	0
4	Grievances Outstanding at the end of the year	0	0	0	0

	TPA name	Paramount Health Services & Insurance TPA Private Limited	Raksha Health Insurance TPA Private Limited	United Health Care Parekh Insurance TPA Private Limited
Sr. no.	Description	No. of Grievances	No. of grievances	No. of Grievances
1	Grievances Outstanding at the beginning of the year	0	0	0
2	Grievances received during the year	5	0	0
3	Grievances resolved during the year	5	0	0
4	Grievances Outstanding at the end of the year	0	0	0



	TPA name	Vidal Health Insurance TPA Private Limited	Vipul Medcorp Insurance TPA Private Limited
Sr. no.	Description	No. of grievances	No. of Grievances
1	Grievances Outstanding at the beginning of the year	0	0
2	Grievances received during the year	0	1
3	Grievances resolved during the year	0	1
4	Grievances Outstanding at the end of the year	0	0

TPA Name	Inhouse	Family Health Plan Insurance TPA Limited	Paramount Health Services & Insurance TPA Private Limited	Health India Insurance TPA Services Private Limited
Description	No. of claims	No. of claims	No. of claims	No. of claims
i) Outstanding number of claims at the beginning of the year	4022	1110	421	105
ii) Number of claims received during the year	111922	26589	10944	2456
iii) Number of claims paid during the year (also to specify % in brackets)	83765	22555	9397	2028
iv) Number of Claims repudiated during the year (also to specify % in brackets)	25192	3526	1315	324
v) Number of claims outstanding at end of the year	6987	1618	653	209

TPA Name	Medi Assist Insurance TPA Private Limited	Vipul Medcorp Insurance TPA Private Limited	Vidal Health Insurance TPA Private Limited	Raksha Health Insurance TPA Private Limited
Description	No. of claims	No. of claims	No. of claims	No. of claims
i) Outstanding number of claims at the beginning of the year	109	20	27	6
ii) Number of claims received during the year	5611	803	2595	627
iii) Number of claims paid during the year (also to specify % in brackets)	4723	689	2059	517
iv) Number of Claims repudiated during the year (also to specify % in brackets)	522	74	231	50
v) Number of claims outstanding at end of the year	475	60	332	66

TPA Name	Medsave Health Insurance TPA Limited	MDIndia Health Insurance TPA Private Limited	United Health Care Parekh Insurance TPA Private Limited	Ericson Insurance TPA Private Limited
Description	No. of claims	No. of claims	No. of claims	No. of claims
i) Outstanding number of claims at the beginning of the year	1	15	4	3
ii) Number of claims received during the year	281	469	515	180
iii) Number of claims paid during the year (also to specify % in brackets)	208	424	426	152
iv) Number of Claims repudiated during the year (also to specify % in brackets)	18	20	30	17
v) Number of claims outstanding at end of the year	56	40	63	14



TPA Name	Genins India Insurance TPA Limited	Good Health Insurance TPA Limited
Description	No. of claims	No. of claims
i) Outstanding number of claims at the beginning of the year	10	261
ii) Number of claims received during the year	406	648
iii) Number of claims paid during the year (also to specify % in brackets)	346	722
iv) Number of Claims repudiated during the year (also to specify % in brackets)	53	162
v) Number of claims outstanding at end of the year	17	25

In- House

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	37793	100%	45972	100%	-	-	83765	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	37793	100%	45972	100%	-	-	83765	100%

TPA wise

1. Family Health Plan Insurance TPA Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	87	100%	22468	100%	-	-	22555	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	87	100%	22468	100%	-	-	22555	100%

2. Paramount Health Services & Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	0	0	9397	100%	-	-	9397	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	9397	100%	-	-	9397	100%

3. Medi Assist Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	0	-	4723	100%	-	-	4723	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	4723	100%	-	-	4723	100%

4. Health India Insurance TPA Services Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	2028	100%	-	-	2028	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	2028	100%	-	-	2028	100%

5. Vipul Medcorp Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	689	100%	-	-	689	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	689	100%	-	-	689	100%

6. Vidal Health Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	2059	100%	-	-	2059	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	2059	100%	-	-	2059	100%

7. Raksha Health Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	517	100%	-	-	517	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	517	100%	-	-	517	100%

8. Medsave Health Insurance TPA Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	208	100%	-	-	208	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	208	100%	-	-	208	100%

9. MDIndia Health Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	424	100%	-	-	424	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	424	100%	-	-	424	100%

10. United Health Care Parekh Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	426	100%	-	-	426	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	426	100%	-	-	426	100%

11. Ericson Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	152	100%	-	-	152	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	152	100%	-	-	152	100%

12. Genins India Insurance TPA Ltd

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	346	100%	-	-	346	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	346	100%	-	-	346	100%

13. Good Health Insurance TPA Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	722	100%	-	-	722	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	722	-	-	-	722	100%

In- House

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	7515	98%	17257	98%	-	-	24772	98%
between 1-3 months	133	2%	287	2%	-	-	420	2%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	7648	100%	17544	100%	-	-	25192	100%

TPA wise

1. Family Health Plan Insurance TPA Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	23	92%	3346	96%	-	-	3369	96%
between 1-3 months	2	8%	155	4%	-	-	157	4%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	25	100%	3501	100%	-	-	3526	100%

2. Paramount Health Services & Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	1295	98%	-	-	1295	98%
between 1-3 months	-	-	20	2%	-	-	20	2%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	1315	100%	-	-	1315	100%

3. Medi Assist Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	522	100%	-	-	522	100%
between 1-3 months	-	-	0	0%	-	-	0	0%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	522	100%	-	-	522	100%

4. Health India Insurance TPA Services Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	228	70%	-	-	228	70%
between 1-3 months	-	-	96	30%	-	-	96	30%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	324	100%	-	-	324	100%

5. Vipul Medcorp Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	74	100%	-	-	74	100%
between 1-3 months	-	-	0	0%	-	-	0	0%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	74	100%	-	-	74	100%

6. Vidal Health Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	164	71%	-	-	164	71%
between 1-3 months	-	-	67	29%	-	-	67	29%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	231	100%	-	-	231	100%

7. Raksha Health Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	50	100%	-	-	50	100%
between 1-3 months	-	-	0	0%	-	-	0	0%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	50	100%	-	-	50	100%

8. Medsave Health Insurance TPA Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	14	78%	-	-	14	78%
between 1-3 months	-	-	4	22%	-	-	4	22%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	18	100%	-	-	18	100%

9. MDIndia Health Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	19	95%	-	-	19	95%
between 1-3 months	-	-	1	5%	-	-	1	5%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	20	100%	-	-	20	100%

10. United Health Care Parekh Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	30	100%	-	-	30	100%
between 1-3 months	-	-	0	0%	-	-	0	0%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	30	100%	-	-	30	100%

11. Ericson Insurance TPA Private Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	8	47%	-	-	8	47%
between 1-3 months	-	-	9	53%	-	-	9	53%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	17	100%	-	-	17	100%

12. Genins India Insurance TPA Ltd

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	49	92%	-	-	49	92%
between 1-3 months	-	-	4	8%	-	-	4	8%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	53	100%	-	-	53	100%

13. Good Health Insurance TPA Limited

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage	Number of claims	percentage
Within 1 months	-	-	155	96%	-	-	155	96%
between 1-3 months	-	-	7	0	-	-	7	4%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	162	100%	-	-	162	100%