	PUBLICE	NSCLOSURE ON QUA	INTITATIVE AND QUALITE	TIVE PARAMETERS OF HEA	LTH SERVICES RENDERED			TAYA
			(INFORMATION AS AT	21ct March 2023)				YAKA
	ICE COMPANY : TATA ANG GENERAL INSUR: s settlement (if, data is in respect of in-hou as to the health services rendered by TPA)			A with whom insurer ente	red into service level			
agreement (if data relat		) as may be the case	concerned TPA in case of service					
(( Validity of agreement with )	led all insures level in case of in house claim self-lemen the TAS, those del/mon/popy to del/mon/popy Same of Contraction Reduc- tion Fresh benchmarker Tya Pri Link	Effective Date		1				
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1	MEDIUM HEALTH INSURANCE THE UNITED	( 08-06-0020 ED, 18-12-3020	27-09-3028 15-12-3028 15-12-3028 25-09-3024 08-00-3024					
8 9 10	Militada Health Insurance THE PRIVITE LE GENNO NOV. NOVEMBER THE LIMITED. Erioson Insurance THE PRIVITE LTD Schilds Insult Insurance Tax and Std	29-06-0025 07-02-0025 09-08-0025	27-09-3024 08-02-3024 08-02-3024					
11 12	Eabba health insurance Typ pol toll someway recommonce the Americans country struct MEDICORP INSURANCE TYPE PAY LIST foreity Health Plan SVERIBORCE Type List	09-09-3035 ED 3407/0025 NTED, 38-03-3025 09-07-0025	18-07-3036 58-00-3036 08-07-3024					
14 18	EAST WEST ASSET ONLIN MICE THE PRIVAT	H LAM 1741-3022	18-07-3026 58-00-3026	1				
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7) Number of policies and tive	s serviced in respect of which public disclosure is	made by Good Health	resultance Put Ltd					
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ri). Number of policies and live	s serviced in respect of which public disclosure to	made by HEALTH DIDI	TPA SERVICES PVT. LTD.					
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rt). Number of policies and twe	s serviced in respect of which public disclosure to		ATHERM SERVICES (THA) PAT	um				
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Description No. of policies No. of lives	Individual NA NA	LISS LISS	Coverement					
1) Number of policies and the	is serviced in respect of which public disclosure to	made by KAKIMA HEAL	TH INSURANCE TPA-PVT.LTD.	1				
Description No of pations No of lives	Individual NA NA	9 73 33,670	Sources					
m). Number of policies and the	s serviced in respect of which public disclosure to Individual	made by United MERCE		MAPUT. LTD.				
(III). Number of policies and live Description			CARE SERVICES PVT. LTD.	1				
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		Greek	Covernment					
	Individual NA	5,792	SIST INSURANCE TEA PROVAT	1				
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	Serviced in respect of which public disclosure to		USANCE TPA PVT LTD	J				
Description Na of outcomes	Individual NA NA	\$17 13,128	Coverement	1				
Tru of threes								
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	TPA Name	East West Assist Insurar	nce TPA Private Limited	Ericson Insurance	ΓPA Private Limited	Family Health Plan Ir	nsurance TPA Limited
		Group poli	Group policies (in %) Group		icies (in %)	Individual p	olicies (in %)
Sr. no.	Description	TAT for pre-auth	TAT for Discharge	TAT for Pre-auth	TAT for Discharge	TAT for Pre-auth	TAT for Discharge
1	Within <1 hour	91%	78%	100%	97%	77%	63%
2	Within 1-2 hours	6%	17%	0%	3%	15%	27%
3	Within 2-6 hours	2%	4%	0%	0%	6%	8%
		TPA with whom insurer en	0%	0%	0%	1%	1%
4	Within 6-12 hours						
5	Within 12-24 hours	1%	0%	0%	0%	1%	1%
6	> 24 hours	0%	0%	0%	0%	0%	0%
Total	Total	100%	100%	100%	100%	100%	100%



	TPA Name	Family Health Plan I	nsurance TPA Limited	Genins India Insu	rance TPA Limited	Good Health Insu	rance TPA Limited
		Group po	Group policies (in %)		licies (in %)	Group po	licies (in %)
Sr. no.	Description	TAT for Pre-auth	TAT for Discharge	TAT for Pre-auth	TAT for Discharge	TAT for pre-auth	TAT for Discharge
1	Within <1 hour	72%	69%	88%	96%	70%	73%
2	Within 1-2 hours	17%	23%	8%	4%	30%	27%
3	Within 2-6 hours	8%	7%	4%	0%	0%	0%
4	Within 6-12 hours	1%	0%	0%	0%	0%	0%
5	Within 12-24 hours	2%	1%	0%	0%	0%	0%
6	> 24 hours	0%	0%	0%	0%	0%	0%
Total	Total	100%	100%	100%	100%	100%	100%



	TPA Name	Health India Insurance TP	A Services Private Limited	MDIndia Health Insura	nce TPA Private Limited	Medi Assist Insurano	e TPA Private Limited
		Group policies (in %)		Group pol	licies (in %)	Group po	licies (in %)
Sr. no.	Description	TAT for Pre-auth	TAT for Discharge	TAT for pre-auth	TAT for discherge	TAT for pre-auth	TAT for Discharge
1	Within <1 hour	73%	76%	96%	97%	79%	71%
2	Within 1-2 hours	25%	14%	4%	3%	18%	24%
3	Within 2-6 hours	2%	10%	0%	0%	3%	4%
	Mithin C 12 haven	0%	0%	0%	0%	0%	0%
4	Within 6-12 hours	U%	0%	U%	U%	U%	U%
5	Within 12-24 hours	0%	0%	0%	0%	0%	0%
6	> 24 hours	0%	0%	0%	0%	0%	0%
Total	Total	100%	100%	100%	100%	100%	100%



	TPA Name	Medsave Health In	surance TPA Limited	amount Health Services &	Insurance TPA Private Limi	Raksha Health Insurar	nce TPA Private Limited
		Group po	Group policies (in %)		licies (in %)	Group po	licies (in %)
Sr. no.	Description	TAT for Pre-auth	TAT for Discharge	TAT for Pre-Auth	TAT for Discharge	TAT for Pre-auth	TAT for Discharge
1	Within <1 hour	46%	37%	86%	77%	89%	95%
2	Within 1-2 hours	30%	34%	11%	19%	9%	5%
3	Within 2-6 hours	21%	26%	2%	3%	2%	0%
١.	Mithin C 12 haven	0%	0%	0%	0%	0%	0%
4	Within 6-12 hours	U%	0%	0%	U%	U%	U%
5	Within 12-24 hours	1%	1%	0%	0%	0%	0%
6	> 24 hours	1%	1%	0%	0%	0%	0%
Total	Total	100%	100%	100%	100%	100%	100%



	TPA Name	Safeway Insurance	TPA Private Limited	nited Health Care Parekh I	nsurance TPA Private Limite	Vidal Health Insuran	ce TPA Private Limited
		Group po	Group policies (in %)		licies (in %)	Group po	licies (in %)
Sr. no.	Description	TAT for pre-auth	TAT for Discharge	TAT for Pre-auth	TAT for Discharge	TAT for Pre-auth	TAT for Discharge
1	Within <1 hour	100%	100%	79%	80%	73%	53%
2	Within 1-2 hours	0%	0%	12%	20%	19%	28%
3	Within 2-6 hours	0%	0%	10%	0%	8%	17%
4	Within 6-12 hours	0%	0%	0%	0%	1%	2%
5	Within 12-24 hours	0%	0%	0%	0%	0%	0%
6	> 24 hours	0%	0%	0%	0%	0%	0%
Total	Total	100%	100%	100%	100%	100%	100%



	TPA Name	Vipul Medcorp Insurance TPA Private Limited				
		Group policies (in %)				
Sr. no.	Description	TAT for pre-auth	TAT for Discharge			
1	Within <1 hour	60%	67%			
2	Within 1-2 hours	27%	21%			
3	Within 2-6 hours	12%	11%			
4	Within 6-12 hours	0%	2%			
5	Within 12-24 hours	0%	0%			
6	> 24 hours	0%	0%			
Total	Total	100%	100%			



	TPA name	East West Assist Insurance TPA Private Limited	Ericson Insurance TPA Private Limited	Family Health Plan Insurance TPA Limited
Sr. no.	Description	No. of grievances	No. of grievances	No. of grievances
1	Grievances Outstanding at the beginning of the year	0	0	0
2	Grievances received during the year	0	2	7
3	Grievances resolved during the year	0	2	5
4	Grievances Outstanding at the end of the year	0	0	2.



	TPA name	Genins India Insurance TPA Limited	Good Health Insurance TPA Limited	Health India Insurance TPA Services Private Limited
Sr. no.	Description	No. of grievances	No. of Grievances	No. of grievances
1	Grievances Outstanding at the beginning of the year	0	0	0
2	Grievances received during the year	0	0	2
3	Grievances resolved during the year	0	0	2
4	Grievances Outstanding at the end of the year	0	0	0



	TPA name	MDIndia Health Insurance TPA Private Limited	Medi Assist Insurance TPA Private Limited	Medsave Health Insurance TPA Limited
Sr. no.	Description	No. of Grievances	No. of Grievances	No. of grievances
1	Grievances Outstanding at the beginning of the year	0	0	0
2	Grievances received during the year	0	3	2
3	Grievances resolved during the year	0	3	2
4	Grievances Outstanding at the end of the year	0	0	0



	TPA name	Paramount Health Services & Insurance TPA Private Limited	Raksha Health Insurance TPA Private Limited	Safeway Insurance TPA Private Limited
Sr. no.	Description	No. of Grievances	No. of grievances	No. of grievances
1	Grievances Outstanding at the beginning of the year	0	0	0
2	Grievances received during the year	17	0	0
3	Grievances resolved during the year	17	0	0
4	Grievances Outstanding at the end of the year	0	0	0



	TPA name	United Health Care Parekh Insurance TPA Private Limited	Vidal Health Insurance TPA Private Limited	Vipul Medcorp Insurance TPA Private Limited
Sr. no.	Description	No. of Grievances	No. of grievances	No. of Grievances
1	Grievances Outstanding at the beginning of the year	0	0	0
2	Grievances received during the year	0	2	3
3	Grievances resolved during the year	0	2	3
4	Grievances Outstanding at the end of the year	0	0	0



TPA Name	Inhouse	Family Health Plan Insurance TPA Limited	Paramount Health Services & Insurance TPA Private Limited	Health India Insurance TPA Services Private Limited
Description	No. of claims	No. of claims	No. of claims	No. of claims
i) Outstanding number of claims at the beginning of the year	6987	1618	653	209
ii) Number of claims received during the year	146932	29526	20929	5820
iii) Number of claims paid during the year (also to specify % in brackets)	107788	24859	18678	5202
iv) Number of Claims repudiated during the year ( also to specify % in brackets)	37003	4758	2196	536
v) Number of claims outstanding at end of the year	9128	1527	708	291



TPA Name	Medi Assist Insurance TPA Private Limited	Vipul Medcorp Insurance TPA Private Limited	Vidal Health Insurance TPA Private Limited	Raksha Health Insurance TPA Private Limited
Description	No. of claims	No. of claims	No. of claims	No. of claims
i) Outstanding number of claims at the beginning of the year	475	60	332	66
ii) Number of claims received during the year	18794	815	4488	2042
iii) Number of claims paid during the year (also to specify % in brackets)	17083	777	4146	1858
iv) Number of Claims repudiated during the year ( also to specify % in brackets)	1337	78	430	160
v) Number of claims outstanding at end of the year	849	20	244	90



TPA Name	Modeave Health Incurance TRA Limited	Dindia Health Insurance TRA Private Limit	United Health Care Parekh Insurance TPA Private Limited	Eviscon Incurance TDA Drivete Limited
Description	No. of claims	No. of claims	No. of claims	No. of claims
i) Outstanding number of claims at the beginning of the year	56	40	63	14
ii) Number of claims received during the year	771	2582	141	1029
iii) Number of claims paid during the year (also to specify % in brackets)	732	2238	171	956
iv) Number of Claims repudiated during the year ( also to specify % in brackets)	65	204	28	73
v) Number of claims outstanding at end of the year	30	180	5	14



TPA Name	Genins India Insurance TPA Limited	Good Health Insurance TPA Limited	East West Assist Insurance TPA Private Limited	Safeway Insurance TPA Private Limited
Description	No. of claims	No. of claims	No. of claims	No. of claims
i) Outstanding number of claims at the beginning of the year	17	25	0	0
ii) Number of claims received during the year	513	85	662	382
iii) Number of claims paid during the year (also to specify % in brackets)	485	93	586	315
iv) Number of Claims repudiated during the year ( also to specify % in brackets)	38	9	39	36
v) Number of claims outstanding at end of the year	7	8	37	31



In- House

	Indiv	Individual		oup	Gover	nment	To	tal
Description (to be reckoned from								
the date of receipt of last necessary	Number	percentag	Number	percentag	Number	percentag	Number	percentag
document)	of claims	e	of claims	e	of claims	e	of claims	e
Within 1 months	55634	100%	52154	100%	-	-	107788	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
		th whom insi	-	-	-	-	-	
More than 6 months	-							-
Total	55634	100%	52154	100%	ı	-	107788	100%

#### **TPA** wise

# 1. Family Health Plan Insurance TPA Limited

	Individual		Gro	Group		nment	Total	
Description (to be reckoned from								
the date of receipt of last necessary	Number	percentag	Number	percentag	Number	percentag	Number	percentag
document)	of claims	e	of claims	e	of claims	e	of claims	e
Within 1 months	24	100%	24835	100%	-	-	24859	100%
between 1-3 months	-	-	-	-	1	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	24	100%	24835	100%	-	-	24859	100%

#### 2. Paramount Health Services & Insurance TPA Private Limited

	Individual		Gro	Group		Government		Total	
Description (to be reckoned from									
the date of receipt of last necessary	Number	percentag	Number	percentag	Number	percentag	Number	percentag	
document)	of claims	e	of claims	e	of claims	e	of claims	e	
Within 1 months	0	0	18678	100%	-	-	18678	100%	
between 1-3 months	-	-	-	-	-	-	-	-	
between 3 to 6 months	-	-	-	-	-	-	-	-	
More than 6 months	-	-	-	-	-	-	-	-	
Total	-	-	18678	100%	-	-	18678	100%	

# 3. Medi Assist Insurance TPA Private Limited

	Individual		Group		Government		Total	
Description (to be reckoned from								
the date of receipt of last necessary	Number	percentag	Number	percentag	Number	percentag	Number	percentag
document)	of claims	e	of claims	e	of claims	е	of claims	e
Within 1 months	0	0.00%	17083	100%	-	-	17083	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	17083	100%	-	-	17083	100%



# 4. Health India Insurance TPA Services Private Limited

	Individual		Group		Government		Total	
Description (to be reckoned from								
the date of receipt of last necessary	Number	percentag	Number	percentag	Number	percentag	Number	percentag
document)	of claims	e	of claims	е	of claims	e	of claims	e
Within 1 months	0	0.00%	5202	100%	-	-	5202	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	5202	100%	-	-	5202	100%

## 5. Vipul Medcorp Insurance TPA Private Limited

	Individual		Gro	Group		nment	To	tal
Description (to be reckoned from								
the date of receipt of last necessary	Number	percentag	Number	percentag	Number	percentag	Number	percentag
document)	of claims	e	of claims	e	of claims	e	of claims	e
Within 1 months	0	0.00%	777	100%	-	-	777	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	ı	-	-	-	-	-	-	-
Total	-	-	777	100%	-	-	777	100%

# 6. Vidal Health Insurance TPA Private Limited

	Indiv	Individual		Group		Government		tal
Description (to be reckoned from								
the date of receipt of last necessary	Number	percentag	Number	percentag	Number	percentag	Number	percentag
document)	of claims	е	of claims	е	of claims	e	of claims	e
Within 1 months	0	0.00%	4146	100%	ı	-	4146	100%
between 1-3 months	ı	-	-	-	ı	-	ı	-
between 3 to 6 months	ı	-	-	-	ı	-	ı	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	4146	100%	-	-	4146	100%

# 7.Raksha Health Insurance TPA Private Limited

	Individual		Gro	Group		nment	То	tal
Description (to be reckoned from								
the date of receipt of last necessary	Number	percentag	Number	percentag	Number	percentag	Number	percentag
document)	of claims	e	of claims	е	of claims	e	of claims	e
Within 1 months	0	0.00%	1858	100%	-	-	1858	100%
between 1-3 months	ı	-	-	-	-	-	ı	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	ı	-	-	-	-	-	1	-
Total	-	-	1858	100%	-	-	1858	100%



## 8. Medsave Health Insurance TPA Limited

	Indiv	Individual		oup	Gover	nment	To	tal
Description (to be reckoned from								
the date of receipt of last necessary	Number	percentag	Number	percentag	Number	percentag	Number	percentag
document)	of claims	e	of claims	е	of claims	e	of claims	e
Within 1 months	0	0.00%	732	100%	-	-	732	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	732	100%	-	-	732	100%

# 9. MDIndia Health Insurance TPA Private Limited

	Indiv	Individual		oup	Gover	nment	То	tal
Description (to be reckoned from								
the date of receipt of last necessary	Number	percentag	Number	percentag	Number	percentag	Number	percentag
document)	of claims	e	of claims	е	of claims	e	of claims	е
Within 1 months	0	0.00%	2238	100%	-	-	2238	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	2238	100%	-	-	2238	100%

# 10. United Health Care Parekh Insurance TPA Private Limited

	Indiv	Individual		oup	Gover	nment	To	tal
Description (to be reckoned from								
the date of receipt of last necessary	Number	percentag	Number	percentag	Number	percentag	Number	percentag
document)	of claims	е	of claims	е	of claims	e	of claims	e
Within 1 months	0	0.00%	171	100%	-	-	171	100%
between 1-3 months	-	-	ı	-	ı	-	ı	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	=	-	1	-	1	-	1	-
Total	-	-	171	100%	•	-	171	100%

## 11. Ericson Insurance TPA Private Limited

	Indiv	Individual		oup	Gover	nment	То	tal
Description (to be reckoned from								
the date of receipt of last necessary	Number	percentag	Number	percentag	Number	percentag	Number	percentag
document)	of claims	e	of claims	е	of claims	e	of claims	e
Within 1 months	0	0.00%	956	100%	-	-	956	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	956	100%	-	-	956	100%



## 12. Genins India Insurance TPA Ltd

	Indiv	Individual		oup	Gover	nment	То	tal
Description (to be reckoned from								
the date of receipt of last necessary	Number	percentag	Number	percentag	Number	percentag	Number	percentag
document)	of claims	e	of claims	е	of claims	e	of claims	e
Within 1 months	0	0.00%	485	100%	-	-	485	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	485	100%	-	-	485	100%

# 13. Good Health Insurance TPA Limited

	Indiv	Individual		oup	Gover	nment	To	tal
Description (to be reckoned from								
the date of receipt of last necessary	Number	percentag	Number	percentag	Number	percentag	Number	percentag
document)	of claims	e	of claims	e	of claims	e	of claims	e
Within 1 months	0	0.00%	93	100%	-	-	93	100%
between 1-3 months	1	-	-	-	-	-	ı	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	93	100%	-	-	93	100%

# 14. East West Assist Insurance TPA Private Limited

	Individual		Gro	oup	Gover	nment	To	tal
Description (to be reckoned from								
the date of receipt of last necessary	Number	percentag	Number	percentag	Number	percentag	Number	percentag
document)	of claims	e	of claims	e	of claims	e	of claims	e
Within 1 months	0	0.00%	586	100%	-	-	586	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	586	100%	-	-	586	100%

# 15. Safeway Insurance TPA Private Limited

	Indiv	ridual	Gro	oup	Government		То	tal
Description (to be reckoned from								
the date of receipt of last necessary	Number	percentag	Number	percentag	Number	percentag	Number	percentag
document)	of claims	e	of claims	e	of claims	e	of claims	e
Within 1 months	0	0.00%	315	100%	-	-	315	100%
between 1-3 months	-	-	-	-	-	-	-	-
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	315	100%	-	-	315	100%



In- House

	Individual		Gre	oup	Gover	nment	To	tal
Description (to be reckoned from								
the date of receipt of last	Number	percentag	Number	percentag	Number	percentag	Number	percentag
necessary document)	of claims	е	of claims	е	of claims	е	of claims	e
Within 1 months	16727	97%	19378	98%	-	-	36105	98%
between 1-3 months	537	3%	361	2%	1	-	898	2%
between 3 to 6 months	-	-	'n	-	•	-	1	-
		th whom insi	1	-	-	-	-	
	-							-
More than 6 months								
Total	17264	100%	19739	100%		-	37003	100%

#### TPA wise

## 1. Family Health Plan Insurance TPA Limited

	Individual		Gre	oup	Gover	rernment Total		tal
Description (to be reckoned from								
the date of receipt of last	Number	percentag	Number	percentag	Number	percentag	Number	percentag
necessary document)	of claims	e	of claims	е	of claims	е	of claims	e
Within 1 months	13	76%	4666	98%	-	-	4679	98%
between 1-3 months	4	24%	75	2%	-	-	79	2%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	17	100%	4741	100%	-	-	4758	100%

#### 2. Paramount Health Services & Insurance TPA Private Limited

	Individual		Gro	oup	Gover	nment	То	tal
Description (to be reckoned from								
the date of receipt of last	Number	percentag	Number	percentag	Number	percentag	Number	percentag
necessary document)	of claims	e	of claims	e	of claims	e	of claims	e
Within 1 months	-	-	2081	95%	-	-	2081	95%
between 1-3 months	-	-	115	5%	-	-	115	5%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	2196	100%	-	-	2196	100%

#### 3. Medi Assist Insurance TPA Private Limited

	Indiv	Individual		oup	Gover	nment	To	tal
Description (to be reckoned from								
the date of receipt of last	Number	percentag	Number	percentag	Number	percentag	Number	percentag
necessary document)	of claims	е	of claims	e	of claims	е	of claims	е
Within 1 months	-	-	992	74%	-	-	992	74%
between 1-3 months	-	-	345	26%	-	-	345	26%
between 3 to 6 months	-	-	1	-	-	-	-	-
More than 6 months	-	-	1	-	-	-	-	-
Total	-	-	1337	100%	-	-	1337	100%



## 4. Health India Insurance TPA Services Private Limited

	Indiv	Individual		oup	Gover	nment	To	tal
Description (to be reckoned from the date of receipt of last	Number	percentag	Number	percentag	Number	percentag	Number	percentag
necessary document)	of claims	e	of claims	e	of claims	e	of claims	e
Within 1 months	-	-	520	97%	-	-	520	97%
between 1-3 months	-	-	16	3%	-	-	16	3%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	536	100%	-	-	536	100%

# 5. Vipul Medcorp Insurance TPA Private Limited

	Individual		Group		Gover	nment	То	tal
Description (to be reckoned from								
the date of receipt of last	Number	percentag	Number	percentag	Number	percentag	Number	percentag
necessary document)	of claims	e	of claims	e	of claims	е	of claims	e
Within 1 months	-	-	59	76%	-	-	59	76%
between 1-3 months	-	-	19	24%	-	-	19	24%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	78	100%	-	-	78	100%

## 6. Vidal Health Insurance TPA Private Limited

	Individual		Gre	oup	Gover	nment	To	tal
Description (to be reckoned from the date of receipt of last	Number	norcontag	Number	norcontag	Number	norcontag	Number	norcontag
•		percentag		percentag		percentag		percentag
necessary document)	of claims	е	of claims	е	of claims	е	of claims	е
Within 1 months	-	-	397	92%	-	-	397	92%
between 1-3 months	-	-	33	8%	-	-	33	8%
between 3 to 6 months	-	-	ī	-	-	-	1	-
More than 6 months	-	-	1	-	-	-	1	-
Total	-	-	430	100%	-	-	430	100%

#### 7.Raksha Health Insurance TPA Private Limited

	Individual		Gro	oup	Gover	Government Tota		tal
Description (to be reckoned from								
the date of receipt of last	Number	percentag	Number	percentag	Number	percentag	Number	percentag
necessary document)	of claims	е	of claims	e	of claims	е	of claims	e
Within 1 months	-	-	140	88%	-	-	140	88%
between 1-3 months	-	-	20	13%	-	-	20	13%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	160	100%	-	-	160	100%



## 8. Medsave Health Insurance TPA Limited

	Individual		Gro	oup	Gover	nment	To	tal
Description (to be reckoned from								
the date of receipt of last	Number	percentag	Number	percentag	Number	percentag	Number	percentag
necessary document)	of claims	е	of claims	е	of claims	е	of claims	e
Within 1 months	-	-	51	78%	-	-	51	78%
between 1-3 months	-	-	14	22%	-	-	14	22%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	65	100%	-	-	65	100%

# 9. MDIndia Health Insurance TPA Private Limited

	Individual		Group		Gover	nment	To	tal
Description (to be reckoned from								
the date of receipt of last	Number	percentag	Number	percentag	Number	percentag	Number	percentag
necessary document)	of claims	e	of claims	e	of claims	е	of claims	e
Within 1 months	-	-	178	87%	-	-	178	87%
between 1-3 months	-	-	26	13%	-	-	26	13%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	1	-	-	-	-	-
Total	-	-	204	100%	-	-	204	100%

## 10. United Health Care Parekh Insurance TPA Private Limited

	Individual		Gre	oup	Gover	nment	To	tal
Description (to be reckoned from the date of receipt of last	Number	percentag	Number	percentag	Number	percentag	Number	percentag
necessary document)	of claims	e	of claims	e	of claims	e	of claims	e
Within 1 months	-	-	21	75%	-	-	21	75%
between 1-3 months	-	-	7	25%	-	-	7	25%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	28	100%	-	-	28	100%

#### 11. Ericson Insurance TPA Private Limited

	Individual		Gro	oup	Government		То	tal
Description (to be reckoned from								
the date of receipt of last	Number	percentag	Number	percentag	Number	percentag	Number	percentag
necessary document)	of claims	е	of claims	e	of claims	е	of claims	e
Within 1 months	-	-	48	66%	-	-	48	66%
between 1-3 months	-	-	25	34%	-	-	25	34%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	1	-	1	-	1	-
Total	-	-	73	100%	-	-	73	100%



## 12. Genins India Insurance TPA Ltd

	Indiv	Individual		oup	Gover	nment	To	tal
Description (to be reckoned from the date of receipt of last	Number	percentag	Number	percentag	Number	percentag	Number	percentag
necessary document)	of claims	e	of claims	e	of claims	е	of claims	e
Within 1 months	-	-	35	92%	-	-	35	92%
between 1-3 months	-	-	3	8%	-	-	3	8%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	38	100%	-	-	38	100%

# 13. Good Health Insurance TPA Limited

	Indiv	Individual		oup	Gover	nment	To	tal
Description (to be reckoned from								
the date of receipt of last	Number	percentag	Number	percentag	Number	percentag	Number	percentag
necessary document)	of claims	е	of claims	e	of claims	е	of claims	e
Within 1 months	-	-	9	100%	-	-	9	100%
between 1-3 months	-	-	0	0	-	-	0	0%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	9	100%	-	-	9	100%

## 14. East West Assist Insurance TPA Private Limited

	Indiv	Individual		oup	Gover	nment	To	tal
Description (to be reckoned from								
the date of receipt of last	Number	percentag	Number	percentag	Number	percentag	Number	percentag
necessary document)	of claims	e	of claims	e	of claims	е	of claims	e
Within 1 months	-	-	35	90%	-	-	35	90%
between 1-3 months	-	-	4	0	-	-	4	10%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	39	100%	-	-	39	100%

## 15. Safeway Insurance TPA Private Limited

	Indiv	Individual		oup	Gover	nment	То	tal
Description (to be reckoned from								
the date of receipt of last	Number	percentag	Number	percentag	Number	percentag	Number	percentag
necessary document)	of claims	e	of claims	e	of claims	е	of claims	e
Within 1 months	-	-	18	50%	-	-	18	50%
between 1-3 months	-	-	18	1	-	-	18	50%
between 3 to 6 months	-	-	-	-	-	-	-	-
More than 6 months	-	-	-	-	-	-	-	-
Total	-	-	36	100%	-	-	36	100%